

Online Benefits Payments
Texas Christian University – Human Resources

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Purpose

To enhance customer service, Human Resources offers choices for the payment of benefits for Retirees, COBRA participants and active employees on leave of absence through online payment. Participants will be able to securely log into TCU Human Resources’ payment website to schedule and make payments. Debit/Credit Card and Electronic check payments will be accepted through this website.

How to Pay your Benefits Online

1. Go to https://epay.tcu.edu/hr_billing. (There is an underscore between hr_billing)

TCU HUMAN RESOURCES

Benefit Payments

PARTICIPANT'S INFORMATION
Please enter participant's (9 to 11 characters) TCU ID and Last Name

TCU ID (ex. 015349399)

LAST NAME

Note: Payments are due each month regardless of receiving a statement, and should be received before the 20th of each month.

Questions regarding your payment? Please contact MyRetirement@tcu.edu
Questions regarding your benefits? Please contact HRBenefits@tcu.edu

Human Resources - TCU Box 298200 Fort Worth, TX 76129 - PH: 817.257.7790 - Fax: 817.257.7979 - [Contact Us](#)

- To log into the payment website, enter your TCU ID number and Last Name and click "Go." Your 9 digit TCU ID number can be found on your benefit billing statement. Last name is not case sensitive.

TEXAS CHRISTIAN UNIVERSITY		Page
BILLING STATEMENT AS OF 07/31/2011		1
FOR PERIOD ENDING 07/31/2011		
Name:	Clark, Addison	Employee ID: 100000000 Status of Insured : Retired

Benefit Payments

PARTICIPANT'S INFORMATION
Please enter participant's (9 to 11 characters) TCU ID and Last Name

TCU ID
(ex. 015349399)

LAST NAME

Note: Payments are due each month regardless of receiving a statement, and should be received before the 20th of each month.

- The next screen after you login displays your Benefit Payment information. This information is what Human Resources has on file for you. If you update this information on this page it ***will not update your information in Human Resources.*** To update your personal information, visit my.tcu.edu, Retiree Self Service.

The amount due and method of payment appears in the Payment Information section. There are two payment options – One-time Payment and Recurring Payment.

Benefit Payments

PARTICIPANT'S INFORMATION

Please review your information

Contact Information

*Required Fields

*First Name	Middle Name	*Last Name
<input type="text" value="Addison"/>	<input type="text"/>	<input type="text" value="Clark"/>
*Email		
<input type="text" value="clark@texas.edu"/>		

Billing Address

*Address	<input type="text" value="3100 W. Berry"/>
Address 2	<input type="text"/>
*City	<input type="text" value="Fort Worth"/>
*State or Province	<input type="text" value="Texas"/>
*Country	<input type="text" value="UNITED STATES"/>
*Zip Code	<input type="text" value="76109"/>

Payment Information

Billing Date	<input type="text" value="6/15/2014"/>
Payment Option	<input type="text" value="One-time Payment"/>
Amount Due: <small>(U.S. Dollars)</small>	<input type="text" value="\$ 0.00"/>

Submit

Cancel

Payment Options

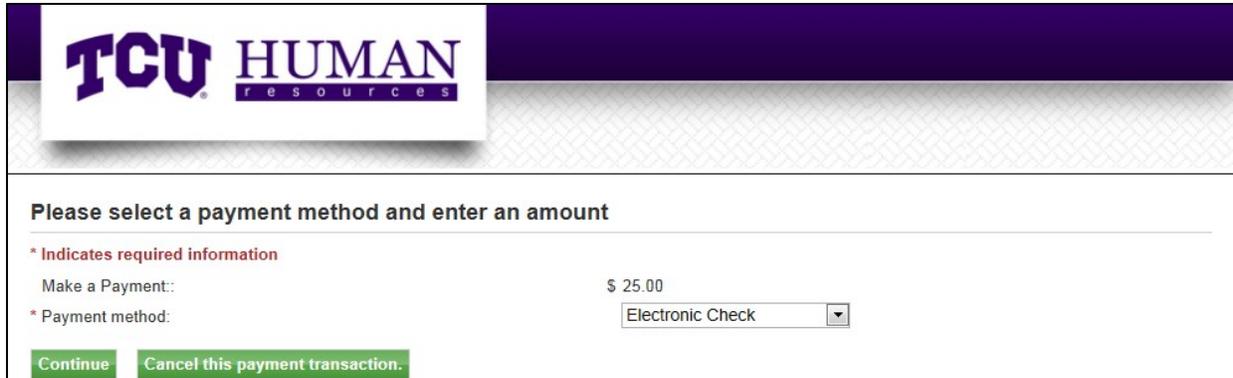
Payment Option	Description	Payment Method Accepted
One-Time Payment	Establish payment for current month.	Electronic Check & Debit/Credit Card
Recurring Payment	Establish a recurring payment, which will process with specified payment information and payment date.	Debit/Credit Card

Select your Payment Option. The amount due is the current amount you owe for your benefits. Click Submit.

One Time Payment

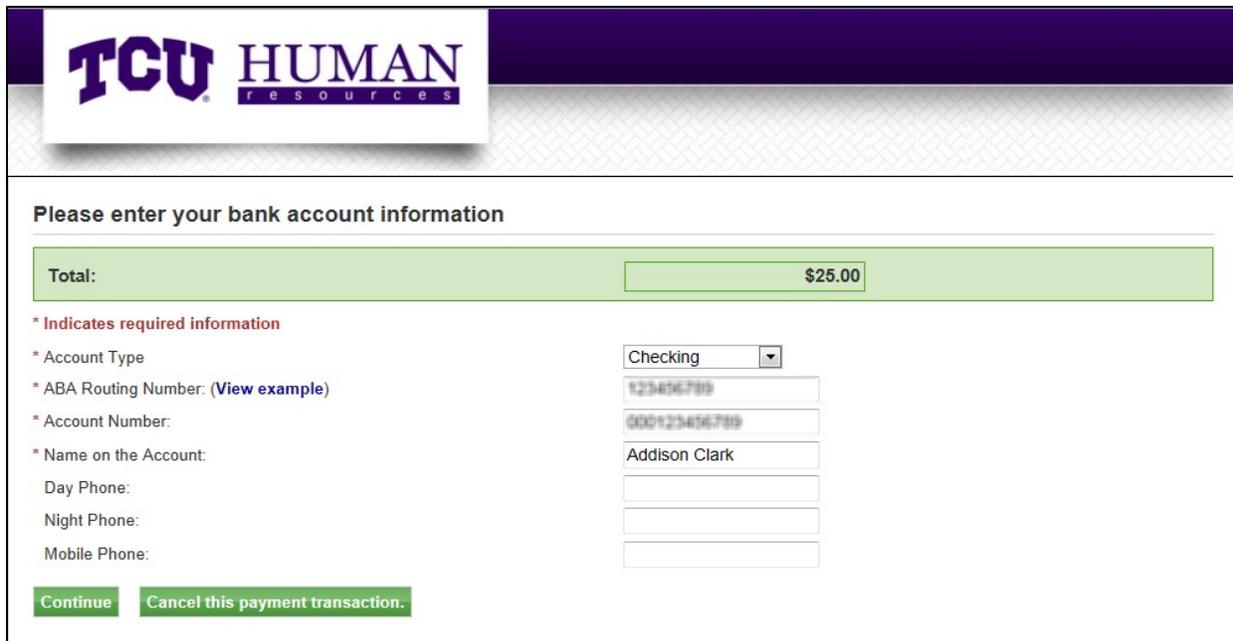
Select Payment Method. You can pay with an electronic check or debit/credit card.

Electronic Check



The screenshot shows the TCU Human Resources logo at the top. Below it, the heading reads "Please select a payment method and enter an amount". A red asterisk indicates required information. The "Make a Payment:" field is set to "\$ 25.00". The "Payment method:" dropdown menu is set to "Electronic Check". At the bottom, there are two buttons: "Continue" and "Cancel this payment transaction."

Enter Account Type, Routing and Account Number, click Continue.



The screenshot shows the TCU Human Resources logo at the top. Below it, the heading reads "Please enter your bank account information". A green bar at the top of the form area displays "Total: \$25.00". A red asterisk indicates required information. The "Account Type" dropdown is set to "Checking". The "ABA Routing Number" field contains "123456789". The "Account Number" field contains "000123456789". The "Name on the Account" field contains "Addison Clark". There are empty input fields for "Day Phone:", "Night Phone:", and "Mobile Phone:". At the bottom, there are two buttons: "Continue" and "Cancel this payment transaction."

Review the payment information. If correct, click Continue. You will receive the following page while your payment processes. ***Do not*** click the browser's back button or refresh – this could cause your payment to process multiple times.

You will also receive email notification of your payment.

Processing, Please wait...

Do not select your browser's back button or refresh this page.
This could cause your payment schedule to be duplicated.

Debit/Credit Card



Please select a payment method and enter an amount

* Indicates required information

Make a Payment: \$ 25.00

* Payment method:

With Debit/Credit Card Payments enter your credit card type, account number, expiration date. Click Continue.

Please enter your credit card information

Total: **\$25.00**

* Indicates required information

* Credit Card Type:

* Account Number:

* Expiration Date:

* Name on Card:

Billing Address of Credit Card

* Street Address 1:

Street Address 2:

* City:

* State:

* ZIP / Postal Code:

* Country:

Day Phone:

Night Phone:

Mobile Phone:



[Continue](#) [Cancel this payment transaction.](#)

[ACH Terms & Conditions](#) | [Return Policy](#)

Please verify your payment information

Amount:	\$25.00	
Date and Time:	7/2/14 10:37 AM	
Name on Card:	Addison Clark	
Account Number:	xxxxxxxx2222	
<input type="button" value="Change Payment Information"/>		
Return Policy Agreement		
<input type="text"/>		
By clicking Continue, I agree to the above Return Policy		
<input type="button" value="Continue"/>	<input type="button" value="Print Agreement"/>	<input type="button" value="Cancel this payment transaction."/>

Review the payment information. If correct, click Continue. You will receive the following page while your payment processes. ***Do not*** click the browser’s back button or refresh – this could cause your payment to process multiple times.

Processing, Please wait...

**Do not select your browser's back button or refresh this page.
This could cause your payment schedule to be duplicated.**

Recurring Payment

You can opt to establish a recurring payment with your credit card. The payment will process on the day you specify. Do not establish a recurring payment for longer than the current calendar year. Rates typically change January 1st, and once a recurring payment has been established you cannot stop the payment. Recurring payments must be stopped by Human Resources. To request your recurring payment stopped, contact Human Resources either by email at myretirement@tcu.edu or at TCU Box 298200. All requests to stop arecurring payment must be received in writing.

To create a recurring payment, select Recurring Payment as your payment option, click continue. Indicate you which to schedule a recurring payment.



Please select a payment method and enter an amount

* Indicates required information

Make a Payment: \$ 100.00

* Payment method: Credit Card

* Would you like to schedule a recurring payment?: Yes No

[Continue](#) [Cancel this payment transaction.](#)

Enter your debit/credit card information, click Continue.



Please schedule your recurring no later than December of current year.
Please enter your credit card information

* Indicates required information

* Credit Card Type: MasterCard

* Account Number:

* Expiration Date: 07 2014

* Name on Card: Addison Clark

Billing Address of Credit Card

* Street Address 1: 3100 W. Berry

Street Address 2: Address2

* City: Fort Worth

* State: Texas (TX)

* ZIP / Postal Code: 76109

* Country: United States

Day Phone:

Night Phone:

Mobile Phone:

[Continue](#) [Cancel this payment transaction.](#)

[ACH Terms & Conditions](#) | [Return Policy](#)

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Enter payment recurrence (monthly), date of first payment and end of payment schedule (schedule to end as of December of the current calendar year). Click continue.



Please tell us when and how often you would like to pay.

If the selected "End of payment schedule" date does not coincide with a scheduled payment date (as determined by the selected frequency and start date), the final payment will be the last regularly scheduled payment date before the "End of payment schedule" date.

* Indicates required information

Verify amount of each payment: \$ 100.00

* How often will your payment recur? Please Select ▾

* Date of first payment (mm/dd/yyyy): 07/02/2014

* End of payment schedule (mm/dd/yyyy):



Please tell us when and how often you would like to pay.

If the selected "End of payment schedule" date does not coincide with a scheduled payment date (as determined by the selected frequency and start date), the final payment will be the last regularly scheduled payment date before the "End of payment schedule" date.

* Indicates required information

Verify amount of each payment: \$ 100.00

* How often will your payment recur? Monthly ▾

* Date of first payment (mm/dd/yyyy): 07/02/2014

* End of payment schedule (mm/dd/yyyy): 12/15/2014

Verify payment information. If correct, continue with payment.

Please verify your payment information

Payment Amount:	\$100.00
Number of Payments:	6
Total:	\$600.00

Name on Card: Addison Clark
Account Number: xxxxxxxxxxxx5454
Recurring Frequency: Monthly
Date of First Payment: 7/2/14
Date of Last Payment: 12/2/14

[Change Payment Information](#) [Change Payment Schedule](#)

Payment Schedule	
7/2/14	\$100.00
8/2/14	\$100.00
9/2/14	\$100.00
10/2/14	\$100.00
11/2/14	\$100.00
12/2/14	\$100.00

Return Policy Agreement

By clicking Continue, I agree to the above Return Policy

[Continue](#) [Print Agreement](#) [Cancel this payment transaction.](#)

Once you click Continue, you will receive the following page while your payment processes. **Do not** click the browser's back button or refresh – this could cause your payment to process multiple times.

Processing, Please wait...

**Do not select your browser's back button or refresh this page.
This could cause your payment schedule to be duplicated.**

Thank you. Please print this receipt for your records.

Note: Do not use your browser's Back button. To continue please use the link below or close this window.

Payment Amount:	\$100.00
Number of Payments:	6
Total:	\$600.00

Date and Time: 7/2/14 10:48 AM
 Name on Card: Addison Clark
 Account Number: xxxxxxxxxxxx5454
 Recurring Frequency: Monthly
 Date of First Payment: 7/2/14
 Date of Last Payment: 12/2/14
 External Transaction ID: 14070210432236215
 System Tracking ID: 2884

If you need to make changes or cancel your recurring payment, here is the person to contact:

Contact Name:
 Contact Phone:
 Contact Email:

Payment Schedule	
7/2/14	\$100.00
8/2/14	\$100.00
9/2/14	\$100.00
10/2/14	\$100.00
11/2/14	\$100.00
12/2/14	\$100.00

[Thank you for your payment. Click here to continue.](#)
[Print](#)
[Print without Schedule](#)